

May 12, 2011

Ms. Connie Felder
Deputy Director
Rochester Works
255 North Goodman Street
Rochester, NY 14607

Re: Career Navigator

Dear Ms. Felder,

This past week I've participated in the workshop portion of the Career Navigator Program. I've heard the landing rate for participants who actively engaged in this program is phenomenal. I believe this program has unique value for a number of intangible outcomes:

- Career Navigator assists participants with identifying their unique strengths and passion.
- Participants are given specific tools and methodologies to successfully land.
- Participants practice essential skills, to the point of drilling.
- Groups form camaraderie, valuing each person's skills, input and feedback.

Dan Howard, our facilitator, was engaging and dynamic, moving the group through challenging work, offering support, humor and realism.

Should you seek feedback to renew or increase funding for this program, please don't hesitate to contact me.

Sincerely,

Ms. Michelle F.