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RochesterWorks!

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RochesterWorks! Opens New Career Center to the Public for Appointments on Monday, September 13

RochesterWorks!, the region's largest nonprofit provider of workforce and career services, will open the doors of its new career center location at 100 College Avenue on September 13.

Dave Seeley, Executive Director of RochesterWorks! says, "We are excited to once again open our doors for in-person services. Over the last 18 months, the RochesterWorks! staff have dedicated themselves to bringing all our services on-line; from creating e-learning content and hosting workshops on Zoom, to developing virtual recruiting events for industries hardest hit by the pandemic and conducting appointments over phone and email, including outreach to thousands of community members seeking a pathway to employment. It's a testament to their commitment to our mission and our organization's commitment to the Greater Rochester community. It's exciting to be able to work with customers in-person again, and to do it in a new building with all the same great resources and tools our customers need."

Customers will be able to make appointments with RochesterWorks! Career Services Advisors starting Monday, September 13. In addition to appointment-only access, masks are required for customers and staff upon entering the building, regardless of whether they are vaccinated. Job seekers can make an appointment to meet with a Career Services Advisor by calling 585-258-3500 to speak with a RochesterWorks! representative or by visiting rochesterworks.gigabook.com.

In response to the Coronavirus (COVID-19) pandemic, all RochesterWorks! Career Centers closed to the public on Tuesday, March 17, 2020. During the summer of 2020, the RochesterWorks! offices moved from their previous location at 255 N. Goodman Street to the new Career Center at 100 College Avenue.

Over the next several weeks, customers can expect to continue seeing workshops and specialized programs like the 5 Steps to Rapid Employment Program, Job Strategy Group, and Career Navigator, running virtually on Zoom. The Resource Room will become available by appointment beginning the week of Monday, September 27, 2021.

The new College Avenue Career Center offers customers an accessible resource room equipped with 14 computers, telephone, fax machine, copier, JAWS Job Access With Speech screen reader, ZoomText magnification and screen reading software, mini keyboard, and the Interpretype Speech-to-Text Communicator. Every service and resource provided by RochesterWorks! is free of charge to jobseekers, regardless of income or employment status.

Community members can find answers to commonly asked questions about RochesterWorks!, our reopening to the public, our services, and more in our Reopening FAQ at rochesterworks.org/visit/reopening-faq.

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As Monroe County's largest employment and training initiative, RochesterWorks! is dedicated to developing a strong workforce in the Rochester, NY, region as we serve job seekers, youth, and businesses in our community.